



## Integrated System News Bulletin

### NEW MEDI-CAL NATIONAL PROVIDER IDENTIFIER (NPI) ONLY EDITS

Attention: **LOCAL PLAN - EDI  
PROVIDERS ONLY**

#### STOP – Impact to You

Effective May 23, 2008, the State Department of Mental Health will begin rejecting all Medi-Cal claims submitted without a valid NPI in the billing provider or satellite service location (organizational - type 2), and rendering provider (individual - type 1) fields.

#### CAUTION – What You Need to Know

Effective May 19, 2008, the IS will begin validating all claims to ensure a structurally valid NPI exists for the billing provider or satellite service location, **and** rendering provider fields.

**If the billing provider or satellite service location NPI is missing or invalid, on the claim, you will receive a negative 835 with Reason Code 206 for the following reasons:**

2010AA\_NM108 is not "XX"

2010AA\_NM108 is "XX" but 2010AA\_NM109 is not 10 digits

2010AA\_NM108 is "XX" and 2010AA\_NM109 is 10 digits but the NPI failed the NPI Algorithm check digit formula

**If the rendering provider NPI is missing or invalid, on the claim, you will receive a negative 835 with Reason Code 206 for the following reasons:**

2310B\_NM108 is not "XX"

2310B\_NM108 is "XX" but 2310B\_NM109 is not 10 digits

2310B\_NM108 is "XX" and 2310B\_NM109 is 10 digits but the NPI failed the NPI Algorithm check digit formula

**If either the billing provider, satellite service location or rendering provider NPI, on the claim, does not match the NPI in the IS, you will receive a negative 835 with Reason Code 208.**

DMH cannot confirm the accuracy of the NPI on the claim. DMH can only confirm that its structure is correct and that it matches what was entered into the IS. It remains the provider's responsibility to verify that the correct NPI is in the IS and on their claims.



For additional information on the 837 HIPAA Transaction format required for NPI Only, please refer to our 837P and 837I Companion Guides available to download at:  
[http://dmh.lacounty.gov/hipaa/EDI\\_Guides.htm](http://dmh.lacounty.gov/hipaa/EDI_Guides.htm)

### GO – What You Need to Do

Beginning May 14, 2008, you will be able to submit a small batch so NPI Only programming changes can be tested in the IS. Once you successfully submit one small batch that passes all NPI logics, you will be ready to submit claims into production by May 19, 2008. **We encourage all EDI providers to begin sending small test files to our EDI Support Unit now; this will allow staff to begin testing your files for basic HIPAA syntax validation.**

EDI providers will be able to upload their batches in the current format only until May 15, 2008, at 7:00 p.m. The Secure File Transfer (SFT) site will be brought down on May 15, at 7:00 p.m. until the morning of May 19, 2008. EDI providers will be required to submit their claims in the NPI Only format when the SFT site becomes available on May 19, 2008.

**Please note:** Due to the State's NPI certification and implementation requirements, it is anticipated that Medi-Cal claims, sent to the IS, on or after May 19, 2008, will be submitted to the State beginning the week of June 2, 2008. Therefore, to prevent your claims from being denied, please ensure that claims reaching the six-month billing time limit before June 2, 2008, have a proper late code.

If you encounter any of the above error codes for your **billing provider** or **satellite service location**, you will need to contact the CIOB Help Desk at (213) 351-1335 to create a HEAT ticket. CIOB Systems Admin unit staff will then contact you to request for your NPI notification/confirmation; this will allow them to begin the verification process with the State, and either add or correct your information in the IS.

If you encounter any of the above error codes for your **rendering provider**, you will need to submit a complete Rendering Provider (RP) form to CIOB System Access Unit at the following address:

695 South Vermont Avenue,  
Los Angeles, CA 90005

The RP form and instructions are available to download at:  
[http://dmh.lacounty.gov/hipaa/do\\_ISForms.htm](http://dmh.lacounty.gov/hipaa/do_ISForms.htm) (Directly Operated Clinics)  
[http://dmh.lacounty.gov/hipaa/cp\\_ISForms.htm](http://dmh.lacounty.gov/hipaa/cp_ISForms.htm) (Contract Providers)

If you have any questions regarding the new Medi-Cal NPI edits, please contact the Help Desk at (213) 351-1335.